

# UNIVERSITY OF RAJASTHAN JAIPUR

# **SYLLABUS**

# M.Com. (Human Resource Management)

# **Annual Scheme**

M.Com.(Previous)Examination 2023

M.Com. (Final)Examination 2024

Dy. Registrar (Acad.)
University of Rajasahan

# MASTER of HUMAN RESOURCE MANAGEMENT SCHEME of EXAMINATIONS

# (Annual Scheme)

- 1. The aggregate of marks for the whole course will be 1100 consisting eleven papers [Five in Part-I and Six in Part-II].
- 2. Each Theory paper shall be of 3 hours duration and will carry 100 marks.
- 3. There will be 10 (Ten) questions in all, 2 (two) from each unit. Students will be required to attempt any 1 (one) question from each unit.
- 4. For a pass in MIB Part-I and Part-II, a candidate must:
  - (a) obtain 36% pass marks in every individual paper.
  - (b) obtain 48% marks in aggregate of passing papers.
- 5. Two papers (not cleared) be carried forward as due papers to the next year examination only once for one time.
- 6. At the end of MIB examination, each candidate shall be required to go through a summer training of 6 weeks in a business/industrial organization and submit a project report under the guidance of duly approved supervisor of the Department of Business Administration.

# MASTER of HUMAN RESOURCE MANAGEMENT

# PART - I

# (Annual Scheme)

Paper 1 - Human Resource Management

Paper 2 - Human Resource Development

Paper 3 - Labour Economics and Labour Welfare

Paper 4 - Industrial Relations and Social Security

Paper 5 - Labour Legislation

# PAPER-I:

# HUMAN RESOURCE MANAGEMENT

(Principles and Practice)

Duration 3 hrs.

Max Marks: 100

# Unit - 1

Meaning, Scope, Objectives and Functions of Human Resource Management. Role of Personnel Department. Human Resource Policies and Principles. Human Resource Planning.

# Unit-II

Recruitment, Selection, Placement and Induction. Job Analysis, Job Description and Job Evaluation. Performance Appraisal and Ment R. Ing.

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# Unit - III

Employee Motivation: Content and Process theories of Motivation (Maslow, McGrergor, Herzberg, McCleel and V.H Vroom). Job Enrichment and Job Enlargement.

# Unit-IV

Employee Communication. Employee Discipline. Leadership and Morale.

# Unit-V

Informal Relations and Group Dynamics, Management of Conflicts and Resistance to Change.

# Books Recommended:

- 1. Gomez. Meija, Luis R., D.B Balkin and R.L. Cardy: Managing Human Resource, Prentice Hall, New Jersey, 1998
- 2. D'Cenzo, David A. and Stephan P. Robbins: Human Resource Management, John Wiley and Sons, New Delhi, 2001
- 3. Saiyadain, Mirza S.: Human Resource Management, Dhanpat Rai and Co. Pvt. Ltd., New Delhi, 1999.
- 4 Chhabra T.N.: Human Resource Management, Dhanpat Rai and Co Pvt. Ltd., New Delhi, 1999
- 5. Flippo, Edwin B.: Principles of Personnel Management, McGraw Hill, New York.
- 6. Dwivedi, R.S.: Managing Human Resources: Personnel Management in Indian Enterprises, Galgotia Publishing Company.





# PAPER -II:

# HUMAN RESOURCE DEVELOPMENT

Duration 3 hrs.

Unit -I

Max. Marks: 100

Conceptual framework, issues is HRD, HRD-A multidimensional and new concept, objects of HRD, HRD and HRM, agents of HRD.

# Unit-II

Strategy for HRD, HRD Culture, Mechanism and Subsystems of HRD, HRD Barriers, frame work of HRD.

## Unit-III

Organisation and Development, OD Interventions, MBO, Transactional Analysis, Grid Training Process, T- Group Training, Objects and Importance of Training, Methods of Training, Training Budget, Infrastructure and facilities, Evaluation and Appraisal of training.

# Unit-IV

Executive-development Career Advancement, Career Planning, Succession Planning and Counseling, Feedback. HRD in India-Recent Scenario

### Unit-V

HRD in Different Sectors, Study of HRD Organizations- SBI, SAIL, L&T.

# Books Recommended:

- 1. Dayal Ishwar: Designing HRD Systems, New Delhi Concept. 1993
- 2. Kohil. Uddesh & Sinha, Dharmi P.: HRD- Global Challenges & Strategies in 2000 A.D. New Delhi, ISTD, 1995
- 3. Maheshwari, B.L. & Sinha, Dhami P.: Management of Change Through HRD, New Delhi, Tata McGraw Hill, 1991.

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- 4. Pareek. U.etc.: Managing Transitions: The HRD Response, New Delhi, Tata McGraw Hill, 1992
- 5. Rao, T.V. etc.: Alternative Approaches & Strategies of Human Resource Development, Jaipur, Rawat, 1988.
- 6. Silvera, D.N.: HRD: The Indian Experience, New Delhi, India, 1991.

# PAPER -III:

Duration 3 hrs. LABOUR ECONOMICS AND LABOUR WELFARE

Unit-I

Indian Labour: Chief Characteristics and Economic background, Sources of supply of Labour in Indian Industries.

Max Marks: 100

# Unit-II

Labour Problems. Migration, Absenteeism, Labour Turn-over, Housing and Indebtedness. Industrialization and its effect.

# Unit-III

Industrial Efficiency. Wage policies and Fringe Benefits. Labour Administration, L.L.O. and Indian Labour.

# Unit-IV

Labour Welfare: Principles, Objects, Scope and Theories. Appointment, Functions and Role of Labour Welfare Officer. Welfare fund and its uses.

# Unit-V

Agencies of Labour Welfare in India Major Welfare Plans in Mindra, Jack recommendation of Mational Commission on Labour

# Books Recommended:

- 1. Anton Thomas J. (1989): "Occupational Safety and Health Management", McGraw-Hill Book company, Singapore.
- 2. Bhatnagar, D. (1984): "Labour Welfare and Security legislation in India", Deep and Deep Publications, New Delhi.
- 3. Blake, Roland P. (1963): "Industrial Safety", Prentice-Hill, Inc. Englewood Cliffs.
- 4. Bulchandani, K.R., (1980): "Labour Welfare", Himalaya Publishing, Bombay
- 5. Chauhan, SS. (1993): "Labour Welfare Administration in India", Deep and Deep Publications, New Delhi.
- 6. De Reamer, Rusell, (1985): "Modern Safety Practices" John Wiley and Sons. Inc., New York.

# PAPER-IV:

# INDUSTRIAL RELATIONS AND SOCIAL SECURITY

Duration 3 hrs.

Max. Marks: 100 i

Unit-I

Parties to Industrial Relations, Changing Pattern of Industrial Relations. Industrial Disputes-causes and effects, Machinery for prevention and settlement of Industrial Disputes.

# Unit-II

Workers Organisations- Main Features and Problems Organisations Main Features, Problems and Remedies.

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Recent trends in Trade Union Movements in India Employers Organisation and their Role.

# Unit-IV

Nature, Scope and Process of Collective Bargaining, Collective Bargaining in India, Progress and Pre-requisites for success. Workers Participation in Management.

# Unit-V

Social Security-need and importance, Law, relating to Social Security. Workmen's Compensation Act, 1923; ESI Act, 1948; Provident Fund and Misc. Act, 1952.

# Books Recommended:

- 1. C.S. Venkata Ratnam (2001), Industrial Relations: Test and Cases Oxford University Press Delhi.
- 2. Singh B.P. and T.N. Chhabra, Personnel Management & Industrial Relations. Dhanpat Rai and Co. Pvt. Ltd. Delhi, 2000.
- 3. Dwivedi. R.S., Managing Human Resources: Industrial Relations in Indian Enterprises. Gaigotia Publishing Company, New Delhi 2000.
- 4. Paul Edwards (Ed) (1997), Labour Adjudication in India. ILO. New Delhi
- 5. Debi S. Saini (1994) Redressal of Labour grievances, Claims and Disputes, Oxford & IBH, New Delhi

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# PAPER-V:

# LABOUR LEGISLATION

Duration 3 hrs

Unit-I

Max. Marks: 100

Factory Act, 1948.

# Unit-II

Industrial Employment (Standing Order) Act, 1936; Trade Union Act, 1926.

# Unit-III

Industrial Disputes Act, 1947; Payment of Wages Act 1936.

# Unit-IV

Minimum Wages Act, 1948; Payment of Bonus Act, 1962.

# Unit-V

Maternity Benefit Act, 1961.

# Books Recommended:

- 1. Misra, S.N., (2005): Labour and Industrial Laws, Central Law Publications, Allahabad.
- 2. Malik, P.N. (2004): Industrial Law (Vol. 1 and 2), Eastern Book Depot, New Delhi.
- 3. Grag, A (1998): Labour Laws: One should know, New Delhi: NABHI Publications.
- 4. Raza, M.A. and Anderson, A.J. (1996): Labour Relations and the Law, Prentice Hall Inc, London.
- 5. Grag, A. (1995): Nabhi's Lanour Laws: one should know, New Delhi Nabhi's Publications.
- 6 Sami, D.S. (1995). Cases on labour law: minimum conditions of complexment, Oxford, New Pelhi

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# MASTER IN HUMAN RESOURCE MANAGEMENT

# PART - II

# (Annual Scheme)

Paper 1 - Management Concepts and Organisational Behaviour

Paper 2 - Organisation Development

Paper 3 - Business Research Methods

Paper 4 - Human Resource Information System

Paper 5 - Contemporary Issues in H.R.M.

Paper 6 – Project Report & Viva-Voce

### PAPER-I:

# MANAGEMENT CONCEPTS AND ORGANISATIONAL

Duration 3 hrs.

**BEHAVIOUR** 

Max. Marks 100

Unit -I

Concept, Nature, Scope and Functions of Management Planning Process, Objectives and types of Plans, Strategic Planning. Decisions making: elements, process and techniques. Organization structure: determinants, forms, span of management and determinants homes may power.

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# Unit-II

Communication: meaning and types, communication channels, barriers and breakdown in communication, effective communication. Control: process, requisites and techniques.

# Unit-III

Organizational behavior: meaning, basic assumptions, significance, scope and Limitations. Motivation: Nature significance and theories.

# Unit-IV

Leadership: functions of leader, approaches and leadership styles, Interpersonal relations and group dynamics.

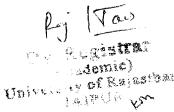
# Unit-V

Organisational conflicts, corporate culture and corporate ethics.

Organisational health.

# Books Recommended:

- 1. Cooper, Cary L (2002): Fundamentals of Organizational Behaviour, Sage Publication, New Dethi
- 2. Greenberg, J. & Baron, Robert A. (2003): Behaviour in Organizations, Prentice-Hall India, New Delhi.
- 3. Hellreigel, D., Slocum Jr, J.W. & Woodman, R.W. (2003): Organizational Behaviour, Thomson Learning Inc. South Western College Publishing.
- 4. Pareek, U. (2004): Understanding Organizational Behaviour, Oxford University Press, New Delhi
- Sekaranın U (1996) Organizational Behavioni Fext and Cases.





Tata Mc-Graw-Hill Publishing Company Ltd. New Delhi.

6. Tyson, S & Jackson, T. (2003): The Essence of Organizational Behaviour, Prentice - Hall, India, New Delhi.

# PAPER-II:

ORGANISATION DEVELOPMENT

Duration 3 hrs.

Max. Marks: 100

Unit-I

Organization Development: introduction, history, nature, characteristics assumptions and values.

# Unit-II

Components: meaning, need and importance, nature, overview, diagnostic, action and process of OD, organizational interventions.

# Unit-III

OD Interventions: Planned intervention: conflict and conflict resolution. Laboratory method, team development, intergroup building, personnel, interpersonal and group process interventions, comprehensive intervention: survey feedback, Likert's System and Grid, OD contingency model.

# Unit-IV

Managing change: concept, process and key roles of organizational change. Managing resistance to change and effective implementation of change

# Unit-V

Role approaches and skills of manager as agent of change. Training for trainers, steps leading to successful OD programme and organizational effectiveness. Possible reasons of failure.

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# Books Recommended:

- 1. French, W.L. Bell, Jr., C.H and Zawacki, R.A. (1992). Organisation Development, Universal Book stall: New Delhi.
- 2. Huse, E.F. and Cummings, T.G. (1985): Organization Development and Change, West Publishing Co.: Minnesota.
- 3. Cummings, T.G. and Worley, C.G. (2001): Organization

  Development and Change, USA: South Western College Publishing

  Beer, M. and Nitin, N. (2000): Breaking the Code of Change, USA:

  Harvard Business School Press.
- 4. Pettigrew. A. and Whipp, R. (2001): Change Management for Competitive Success, New Delhi: Infinity Books.
- 5. Schein, E. H. and Beckard, R (1999): Addison Wesley series on Organization development, USA: Addison Wesley Publishing Co.

# PAPER-III:

# BUSINESS RESEARCH METHODS

Unit-1 Duration 3 hrs

Max. Marks: 100

Meaning and objectives of Research, Need and Importance of Research in Business. Types of Research, Problems in Social Science Research.

Identification of Research Problem.

# Unit-II

Framing of Hypothesis. Research Design-Important concepts, San a first

Design steps

collection of Data. Princips and Secondary Sources.

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# Unit -III

Questionnaire and Codes Schedule, Interviews and code, Observation. Scaling: Importance and Techniques Editing Coding, Classification and Tabulation.

# Unit-IV

Hypothesis Testing: Pragmatic and Non-Pragmatic, Methods. Interpretation and Report writing. Layout of Research Report.

# Unit-V

Use of Statistical Devices in Research. Interploation and Extrapolation. Analysis of Variance. Simple Regression and Correlation. Probability and Probability Distribution. Business Forecasting. Time Series. Decision Theory.

### Books Recommended:

- 1. Richard I Levin amp; David S.Rubin, Statistics for Management, 7/e. Pearson Education, 2005.
- 2. Donald R. Cooper, Pamela S. Schindler, Business Research Methods, 8/e, Tata McGraw-Hill Co. Ltd., 2006.
- 3 Fuzzy Logic with Engg Applications, Timothy J.Ross, Wiley Publications, 2nd Fd[d]
- 4. Simulated Annealing: Theory and Applications (Mathematics and Its Applications, by P.J. van Laarhoven&

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 $\sim$  Generic Algorithms in Search, Optimization, and Machine Learning by  $f_{m{k}}$ 



# PAPER-IV:

# HUMAN-RESOURCE INFORMATION SYSTEM

Unit -I Duration 3 hrs.

Max Marks: 100

Management Information System: An introduction, historical background, status of MIS in organization, framework for understanding MIS.

# Unit-II

Information needs and economics: growing need for information date, information from data, information economics.

# Unit-III

Systems view, role of MIS at various management levels structure of MIS, Information network and Essentials of MIS.

# Unit-IV

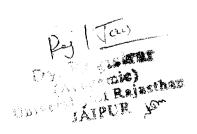
Managing Human Resource Information System (HRIS): Organizing data, personnel audit and personnel research. Computer applications in HRM (uses and trends).

# Unit-V

Uses of HRIS and HRD with special reference to performance appraisal, training need identification and career planning.

# Books Recommended:

- 1. Michael J. Kavanagh: Human Resource Information Systems
- 2. James O'Brien Management Information Systems
- 3. Carry Devolut Human Resource Management



# PAPER-V:

# CONTEMPORARY ISSUES IN H.R.M.

Unit-l

Duration 3 hrs.

Max Marks 100

An Introduction to globalization: meaning globalization and its implications for HRD. Globalization and work force diversity in different organizations (including MNCS).

# Unit-II

Work Organizations in 21st century: changing world, changing attitude, feelings about jobs, organizations and people.

# Unit-III

Career development and Stress: Management of stress-conflict and cooperation in organizations.

# Unit-IV

Culture and technology. Creativity in organizations and organizational effectiveness.

# Unit-V

Ethics in organizations: basic need and importance influence of power and politics. An overview about Indian ethos in HRM and relevance to present scenario.

# Books Recommended:

- 1. Gomez-Meija, Luis R., D.B. Balkin and R.L. Cardy: Managing Human Resource, Prentice Hall, New Jersey, 1998
- 2. D'Cenzo, David A. and Stephan P. Robbins: Human Resource Management, John Wiley and Sons, New Delhi, 2001
- 3 Saryadam, Mirza S.: Human Resource Management, Dhampat und Co. Per Ltd. Mew Dellin, 1969

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- 1. Chhabra T.N.: Human Resource Management, Dhanpat Rai and Co. Pvt. Ltd., New Delhi, 1999
- 5. Flippo, Edwin B.: Principles of Personnel Management, McGraw Hill, New York.
- 6. Dwivedi, R.S.: Managing Human Resources: Personnel Management in Indian Enterprises, Galgotia Publishing Company, New Delhi, 2000.
- 7. Silvera, D.N.: HRD: The Indian Experience, Delhi, New, India, 1991.

# PAPER-VI:

# PROJECT REPORT and VIVA-VOCE

Project Report		50 Marks
Viva-Voce	·····	50 Marks

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